

Task Sheet

Explain why you have chosen your action/fix for these faults.

Explain what activities are involved in diagnosing and remedying each fault, eg.

* The Windows XP OS installed on my PC is not up to date with the latest security updates
* What would you do to fix this?
* Why would you do it?
* Where might you find some help on fixing this?
* Why update Windows?
* Are updates are important?

In pairs discuss and take sufficient notes to be able to feedback to the group using the bullet points as your guide.